



Your Touchstone Energy® Cooperative

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Our subsidiary,
**Plumas-Sierra
Telecommunications**
offers a variety of high-quality
Internet solutions.
To learn more, please visit
www.pst.coop or call
(800) 221-3474

For information about any
of our products, please
call (800) 555-2207 or
visit our website at
www.psrec.coop

CA-39

Manager's Message

Dear Members:

Happy new year! 2017 was a busy, constructive year for PSREC and PST, and we look forward to another year of innovation during 2018.

During 2017, PSREC completed projects to improve system reliability and response times through our Supervisory Control and Data Acquisition system. The operations department worked hard to upgrade and automate control of key switches, which we hope will accelerate power restoration in case of outages.

We have also been increasing our removal of hazard trees on our system. This was a significant expense, but the multi-year drought harmed a tremendous amount of trees, and the single wet year wasn't enough to save them.

Be Prepared for Outages

It's the season for outages. Even though your cooperative has invested in system improvements, removed hazard trees and kept up its ongoing maintenance, outages can and will happen. Being prepared can help make the best of a bad situation. Please visit our website, www.psrec.coop, for information on outage preparedness and electrical safety.

You can receive updates on major, system-wide outages via text. To sign up, text "PSREC" to 95577. Text notifications are sent when an outage is systemwide and expected to last longer than two hours. Please report all outages to us, day or night, at (800) 555-2207.

Telecommunications

PST completed upgrades to the old cable TV system to begin offering broadband services via coax in Portola, Whitehawk and East Quincy. PST also upgraded and installed new wireless access points across our region to improve broadband service availability.

Repairs and upgrades to the coax system

in Graeagle are progressing well, and we are actively signing up customers. Installations should have begun by the time you receive this, and we continue our efforts to upgrade the system in West Quincy. We have also installed new technology to serve Calpine wirelessly, and we plan to expand this new system to other unserved areas in our region.

The phrase net neutrality has been much discussed in the news and we are proud to say that we are net neutral. We do not give preference to any type of content over our system, nor do you have to pay more to get to your favorite sites. In addition, our internet services do not have data caps. You can stream videos, music and much more.

Please call us at (800) 221-3474 or visit our website at www.pst.coop for more information and to sign up for service.

Scholarships

PSREC and PST are again offering scholarships to students who receive either electric or internet services from PSREC or PST at their primary residence in Plumas, Sierra, Lassen and Washoe counties. An application can be found on page 28. There is no upper age limit to apply for scholarships. The deadline is March 9. More information can also be found on our website at www.psrec.coop.

If you have any questions, or would like more information, please call me at (800) 555-2207 ext. 6076, or email me at bmarshall@psrec.coop.

Sincerely,

Bob Marshall
General Manager