



Your Touchstone Energy® Cooperative 

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Our subsidiary,
**Plumas-Sierra
Telecommunications**
offers a variety
of high-quality
Internet solutions.
For more information,
please visit
www.pst.coop or call
(800) 221-3474

For information about any
of our products, please
call (800) 555-2207 or
visit our website at
www.psrec.coop

CA-39

Manager's Message

Dear Members:

Have you visited PSREC's Facebook page lately? If you are curious about outages or want the most up-to-date information about your cooperative, please find us on Facebook under Plumas-Sierra Rural Electric Cooperative and "like" our page.

We post systemwide power outages and other useful information, such as cooperative updates and energy-saving tips. If you are not on Facebook, no worries! Check out our website at www.psrec.coop, and stay informed.

Another method of member communication is through your smartphone with our SmartHub app, available for Apple and Android devices. You can pay your bill, view your energy use history and contact us from the convenience of your smartphone.

I hope you find PSREC's social media tools informative and easy to use. Our goal is to improve member involvement and enhance communication between you and us.

Telecommunications

Your private information is private! A bill recently introduced in both the U.S. House of Representatives and Senate that would allow internet service providers to sell your browsing information to the highest bidder. We oppose the sale of any person's data.

Plumas-Sierra Rural Electric Cooperative and our telecommunications subsidiary will never sell your information. This is the advantage of a member-owned cooperative utility.

Our employees are required to protect your private information: whether it is your address, electric utility use or how you use the internet. We don't have the capability to track anyone's surfing history, and would never install the technology to do so.

We are also net neutral—meaning we don't slow down any particular part of the internet

in favor of another. Neither do we have data caps for wireless, fiber optic or coax service. You can download or watch as much as you want. The last shameless plug for PST is that, when you buy from your local internet provider, the money stays here in the community, creating and keeping jobs and helping to expand our system.

PST is mapping, designing and repairing the coax systems in Quincy, Portola and Mohawk Valley to provide broadband services.

We are taking interest forms now to determine the areas of highest demand. If you have already filled out a form, there is no need to duplicate your work. Areas where we will provide coverage with coax include Quincy, Portola, Delleker, Graeagle, Blairsden, Plumas Pines, Clio and Whitehawk. We will have more information on deployment areas and schedules in the months ahead.

PST's coax and wireless broadband services offer download speeds of up to 20Mbps and upload speeds of up to 10Mbps. Our fiber optic services can go up to 1-gigabyte per second, with even faster speeds available if needed. With these speeds, you can stream videos on multiple devices at the same time without slowing down. You could even eliminate your TV bill with streaming services. For more information and to sign up for service, please call us at (800) 221-3474 or visit our website at www.pst.coop.

If you have any questions, or would like more information, please call me at (800) 555-2207 ext. 6076, or email me at bmarshall@psrec.coop.

Sincerely,
Bob Marshall



General Manager