

RESOURCES FOR ADDITIONAL ASSISTANCE AND EMERGENCY PROGRAMS

Worried about high energy bills this winter? You may qualify for heating assistance or home weatherization assistance. Contact your local agency for more information and/or applications:

- **Plumas County and Sierra County:** Plumas County Community Development Commission (530) 283-2466
- **Lassen County:** Lassen Economic Development Corporation (530) 256-3531
- **Washoe County:** Nevada Home Energy Assistance Program (775) 684-0730

Have you experienced a crisis and need immediate assistance? Please contact the following organizations to find out if help is available. Be sure to communicate with PSREC staff to find out if you can make payment arrangements to ensure that your electricity is not disconnected.

Plumas County

Plumas Crisis and Intervention (530) 283-5515
Portola Family Resource Center (530) 832-1827

Lassen County

Fort Sage Family Resource Center (530) 827-3007
The Salvation Army Social Service Center
(530) 257-0314

Sierra County

Sierra County Family Resource Center
(530) 993-1110

Washoe County

Nevada Home Energy Assistance Crisis
Intervention Program (775) 684-0730

73233 State Route 70
Portola, CA 96122

WINTER RATE ASSISTANCE PROGRAM (WRAP)



Program Purpose

The purpose of this program is to provide assistance to Plumas-Sierra REC residential members who qualify for the Winter Rate Assistance Program (“WRAP”). In addition to receiving a monthly discount on winter electric bills, this program is designed to provide educational information to help members understand and realize the benefits of energy conservation.

Program Availability

This program is available to Plumas-Sierra Rural Electric Cooperative low-income members for electric service at their permanent residence in Plumas, Sierra, Lassen and Washoe counties.

WRAP Benefit

Members will receive a discounted rate for energy usage (a savings of up to \$57 per month maximum), during the winter billing periods of December through May (November through April usage). The rate will increase to the members’ regular residential rate class for usage in excess of 2500 kWh. Discounted rate will be applicable to the kWh charge, not the entire bill. Conservation and energy efficiency educational materials will be provided, as well as an energy audit.

Enrollment and Certification

- PSREC members may apply by mail or may come into the Portola office for application assistance.
- Members will need to re-certify annually at the beginning of the program year (re-certification will begin in September each year).
- Qualifying members will be provided assistance on a first-come, first-served basis, up to 500 participants.
- PSREC reserves the right to make prudent changes to the WRAP to better serve members in need of assistance.



All participating members must agree to each of the following conditions to receive WRAP benefits:

- Accept all no-cost energy efficiency measures and programs available from PSREC for their home, including a home energy audit on request to identify measures to make the home more efficient and reduce energy consumption.
- Must be in “Good Standing” with the cooperative with no history of power theft or fraud.
- Account must be current (no past due balance or unpaid deposits) to be eligible for rate assistance. Account must remain current for the duration of the season in order to continue to receive the benefit.
- Members with consumer-read meters must agree to provide their meter reading on a regular basis if they are not on a route (no computer estimates). You could be removed from the program if you fail to provide a reading.
- The person who applies for assistance must permanently reside at the service address and be a member.
- Members are strongly encouraged to apply for Low Income Heating and Energy Assistance Program (LIHEAP) and the Weatherization Assistance Program (WAP) through their local county agencies.
- Members are strongly encouraged to utilize PSREC’s Budget Billing and Auto Bill Pay services.